

## Optional Accidental Damage Waiver (ADW)

**1. General Overview** The Accidental Damage Waiver (ADW) is an optional, non-refundable fee offered at the time of booking. It is a contractual agreement where we waive our right to charge you for specific, unintentional damage to the hired equipment during your hire period.

**Please note: This is not an insurance policy.**

**2. What is Covered** If you opt into the ADW, you will not be held financially liable for minor, accidental damage occurring during normal, intended use. This strictly includes:

- Minor punctures or small seam splits to inflatables.
- Accidental food and drink spillages.
- Minor scuffs, scratches, or surface dents to games and equipment.
- Standard wear-and-tear resulting from proper, supervised use.

**3. What is Strictly Excluded** The ADW does **not** cover negligence, misuse, or malicious actions. You will remain fully liable for the total cost of repair or replacement, plus any associated loss of earnings, if damage is caused by any of the following:

- **Prohibited Items:** Stains, burns, or damage caused by face paint, party poppers, silly string, glitter, confetti, sharp objects, or smoking materials.
- **Negligence & Misuse:** Damage resulting from exceeding weight limits, ignoring maximum user numbers, failing to supervise users, or ignoring provided safety and weather instructions (including wind speed limits).
- **Malicious Damage:** Any intentional damage, vandalism, or mistreatment of the equipment.
- **Loss or Theft:** The mysterious disappearance, theft, or total loss of the equipment from your venue or property.
- **Cleaning:** Excessive dirt, mud, or mess that requires a deep clean beyond our standard turnaround process.

**4. In the Event of Damage** If accidental damage occurs during your hire period, you must notify our team immediately. We reserve the right to inspect the equipment to determine, at our sole discretion, whether the damage falls under the ADW or is a result of an excluded action.